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Online Order Params Configuration Guide

29/10/2020

V1.2

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Introduction

This document describes the configuration for Online Order Params, which are used to create structured order information to be presented by the POS.

Providers

Overview

We have provided an additional field in the API CreateOrder Post.

- OrderParams NVARCHAR(MAX)

This is a list of string settings (see list below), with each line terminated with a '\r\n'.

Using a list of strings, rather than a JSON structure, allows much more flexibility to add new settings where needed.

Not all Providers will be able to provide all settings, so please include as many as you are able.

If additional settings which may be useful are available, please contact Tevalis and we will obviously accommodate.

Current Settings

Setting	Notes
#Provider:	This is useful when, for example, a single provider is registering orders on behalf multiple delivery companies
#OrderNo:	Unique provider Order Id
#OrderConfirmation:	Provider's order confirmation code
#OrderType:	This MUST be one of the following - Delivery - Collection - EatIn - Other I have provided the 'Other' option as a last resort. We often need to distinguish to the kitchen staff particularly how to box/plate the food.
#Address:	Do not include for collections. Separate address lines with a comma. Address should be sequenced to read naturally, i.e. [Flat No,] [House Name/Number,] [Street,] [Area,] [Town/City,] [PostCode]

#PhoneNo:	Obviously important for deliveries
#OrderNotes:	Top level, generic, order notes.
#Allergens:	We would, if possible, prefer Allergen notes to be distinct from more general kitchen notes so these can be highlighted and perhaps also shown on areas outside of the kitchen.
#KitchenNotes:	This will appear as standard information on the Kitchen Prints / Screens
#DeliveryNotes:	Notes specific for a delivery (e.g. "Knock loudly, the bell doesn't work")
#SaftCompanyName:	The Company Name used for SAFT Portugal
#SaftCompanyAddress:	The Company Address used for SAFT Portugal
#SaftTaxId:	The Tax ID used for SAFT Portugal

Provider 'OrderParam' Sample

#Provider:Tevalis

#OrderNo:12345

#OrderConfirmation:ZYXWV

#OrderType:Delivery

#Address:93-95 Alfred Gelder Street, Hull, East Yorkshire, HU1 1EP

#PhoneNo:0330 0021555

#PostCode:HU1 1EP

#OrderNotes:Regular Customer

#Allergens:Nut Allergy

#KitchenNotes:Extra Spicy

#DeliveryNotes:Knock loudly, bell doesn't work

Tevalis Configuration

System Settings

Setting Name	Description
Use Online Orders Print Params	Set to True to enable
Online Orders - Print Params KP	Mapping list of Params to be shown on the KP
Online Orders - Print Params Receipt	Mapping list of Params to be shown on the Receipt
Online Orders - Print Params KMS	Mapping list of Params to be shown on the KMS
Online Orders - Print Params Reg Window	Mapping list of Params to be shown on the Reg Window

Note. If this is enabled, but the provider has not populated the OrderParams field, the system will continue to work as currently, i.e. using BillNotes, KichenMessage etc.

System Setting Mapping

The format of each of the Mapping system settings is the same.

The items are shown in the sequence they are included in the System Setting.

Additional parameters can be added, separated with a pipe '|' character.

Parameter	Purpose
LA	Horizontal line above the text
LB	Horizontal line below the text
F<adjust>	Adjust the font size to be +/- the default font size
PRE	Add text before the parameter value, e.g. PreOrder# will show 'Order # <OrderNo>'
POST	Same as pre except adds text to the end

An example System Setting Value

    #Provider|LA

    #OrderNo|F+2|PreOrder#

    #Address

    #OrderNotes|LB

System Setting Defaults

Reg Window

#OrderType

#Provider

#OrderNo

KP & KMS

#OrderType

#OrderNo

#CustomerName

#KitchenNotes

Allergens

Receipt

#OrderType

#Provider

#OrderNo

#OrderConfirmation

#CustomerName

#PhoneNo

#Address

#DeliveryNotes